# **Engineered Oak Flooring**



### What's the product made from?

14.3mm thick planks comprising 3mm ABC grade White Oak and an 11mm multi-layer poplar substrate. . The top layer consists of a UV based paint and anti-scratch layer. (Except if sold unfinished/raw.)

### Where is the flooring made?

The oak layer is sourced from Europe. The multi-layer poplar substrate is sourced from China. The complete flooring is designed in Australia manufactured to our specification in China.

### Is the timber sustainably sourced?

Yes, The oak is sourced from Austria, Europe and is 100% PEFC Certified White Oak Logs. The substrate is from Poplar forests it comes with licensing and certification harvesting logs for commercial timber production.

#### How do the click system work?

We have made installation easy with the well-known and preferred 5G click system. The 5G connection is one of the most advanced connecting systems on the market and is simultaneously the fastest and easiest method to install engineered flooring. Engineered floors can be installed approx. 50 % faster with the 5G system, than with other locking systems. 5G uses the so-called 'single action' method. This means that the head side of the floor element is simultaneously locked into the long side with a click. The locking method is activated by a simple folding down motion. No tools at all are needed. A finger pressure suffices to lock the boards together.

"Long lasting, versatile flooring with the 5G click system.



# Fact Sheet

Which is better Engineered wood or Hardwood flooring? As long as the floor is in good shape, it is on equal terms with engineered wood flooring in terms of resale value. Engineered wood floors are durable, but not comparable to solid wood. Engineered wood is better than solid hardwood at dealing with moisture.

Engineered wood also scratches and dents like hardwood, as the top layer is hardwood.

#### How durable is Engineered flooring?

A prefinished, engineered hardwood floor has a very durable, long-lasting finish. Finishes applied by the manufacturer can last years longer than those applied by an installer, which in turn increases the durability of your floor.

# Can you buff Engineered floors?

Yes this can be done once, as long its done a few years after installation and one time.

Sub-floor - the sub-floor is the structural element that the flooring is fixed to. It includes concrete slabs and sheet flooring of plywood and particleboard over which the flooring is installed. With floated floors other surfaces such as ceramic tiles, when certain criteria are met, can be the sub-floor.

Underlay - Underlay is a non-structural layer between the flooring and a continuous sub-floor. It is often a foam for floating floors but also includes acoustic sound absorbing products.

Acoustic underlay - An underlay designed to provide a floor system with the required acoustic sound performance and is particularly important in multi-level apartments.



#### 1.

Keep your engineered flooring swept, clean, and dry on a daily basis.

### 2.

Use either a vacuum cleaner with a soft flooring attachment, or a broom.

### 3.

A dry microfiber dust mop can be used to pick up dirt and debris from the floor.

#### How do I clean my floor?

Clean the floors with a damp mop and either a homemade cleaning solution, such as water and vinegar, I add a few drops of a natural essential oil like lemon or Eucalyptus or a specialty hardwood cleaning product.

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# Fact Sheet

# Do I need to glue the boards down?

There is no need for any sort of fastener or adhesive. Whether it installed directly to the sub-floor with underlay floating or fixed, depends on the specific application. Floors can be repaired easily in case of damage as compared to a fixed floor. Our glueless floated pre-finished floors are ready to walk on once installed.

Does the UV protection mean high sun can be on the boards all day?

Protect your engineered floors from UV damage by pulling drapes closed avoiding excess peak direct sunlight.

# Choose

from over

6 colours,

new colours

frequently

added



# What are common usage issues?

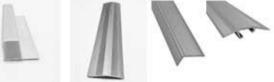
Keep pets' toenails trimmed and filed

to avoid damaging your floors. Do not place electronics directly on the floor as they generate heart. Cleaning with bleach is not recommended.

# What are common Trims?

Trims are available for a number of different purposes including transitions to vertical surface, transitions to other floor coverings, control joints within a floor and the likes of stair nosing.

Flat Trim

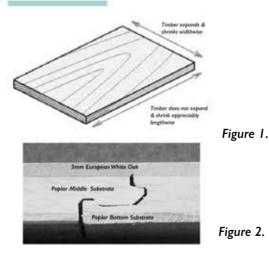


U Trim

L Trim Junior Ramp



# Diagrams of Engineered Oak



How do I know if my sub-floor is prepared adequetely?

The installer will conduct a site inspection. The floors need to be completely clean so that we can measure the sub-floor flatness, level, moisture-content, once assessed a plan can be put in action to rectify before laying. More Q & A

# Do humidity levels matter?

Yes, for the longevity of your flooring its important to maintain humidity levels Although they have a high tolerance to fluctuations, its important to monitor your humidity levels..

# What does PEFC certified mean?

PEFC Certified means our oak products are produced with respect for the highest ecological, social and ethical standards. The simple act of sourcing or purchasing a product with the PEFC labels can have far-reaching positive implications, not least in terms of sustainable consumption.

# Technical Resources available to view?

Yes, 4586:2013 Slip resistance classification of new pedestrian surface materials SRP value is 43. and the Fire Rating certificate is online for viewing. More technical information avalaible online .